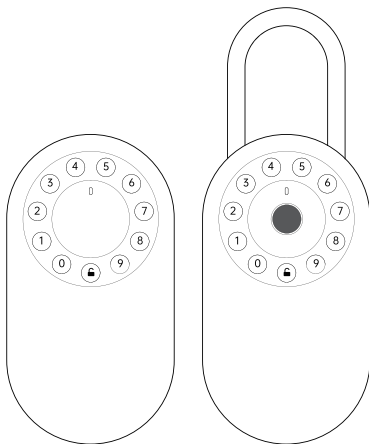



# Smart Lockbox K4






## User Guide

We are committed to ensuring you have a smooth setup experience.

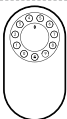















# IMPORTANT NOTES

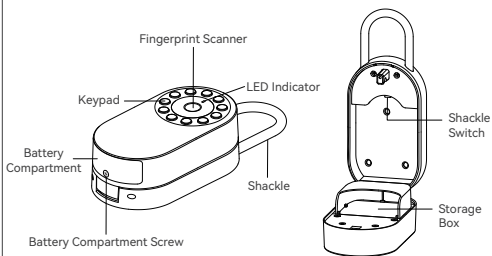
 Please read the below precautions carefully for better use.

<p><b>Fingerprint Scanner</b> (Only for K441)</p>	<p> Keep the fingerprint scanner away from prolonged exposure to rainwater and direct sunlight, which may cause temporary dysfunction or shorten its lifespan.</p> <p>* High temperature can damage high-sensitivity components like the Fingerprint Scanner.</p> <p>* Consider installing a protective cover for prolonged outdoor use in humid conditions.</p> <p> The fingerprint scanner sensitivity may be affected by dry, wet, oily, or dirty fingers, as well as light fingerprints typical of elderly and young users.</p>
<p><b>Factory Default Mode</b></p>	<p> The lockbox is not bound to the app in its factory default mode and can be unlocked using any fingerprint or the initial passcode "123456 + </p>
<p><b>Extreme Cold</b></p>	<p> Prolonged use below 14°F (-10°C) may accelerate battery drainage. CR123A batteries are recommended.</p> <p><b>Note: The AAA batteries drain faster in environments below 14°F (-10°C).</b></p>

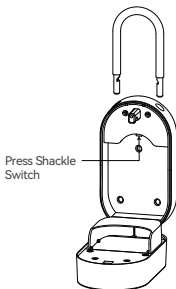
## WHAT'S IN THE BOX

K421	K441
<div data-bbox="67 1219 274 1506">  Lockbox*1         </div> <div data-bbox="284 1219 492 1506">  Shackle*1    Silicone Plug*2         </div> <div data-bbox="67 1506 274 1644">  Plastic Expansion Tube*3         </div> <div data-bbox="284 1506 492 1644">  Self-tapping Screw*3         </div> <div data-bbox="67 1644 274 1783">  Battery Compartment Screw*1         </div> <div data-bbox="284 1644 492 1783">  AAA Battery*3         </div>	<div data-bbox="541 1219 749 1506">  Lockbox*1         </div> <div data-bbox="759 1219 966 1506">  Shackle*1    Silicone Plug*2         </div> <div data-bbox="541 1506 749 1644">  Plastic Expansion Tube*3         </div> <div data-bbox="759 1506 966 1644">  Self-tapping Screw*3         </div> <div data-bbox="541 1644 749 1783">  Battery Compartment Screw*1         </div> <div data-bbox="759 1644 966 1783">  AAA Battery*3         </div>

## Overview

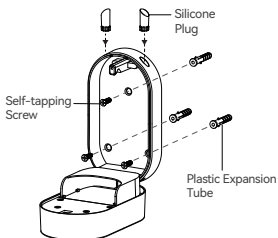


## Portable (Shackle)



- Open the lockbox and press the shackle switch shown to remove the shackle.
- It is designed with a portable removable shackle, which can be hung on a doorknob or fence.

## Wall Mount (Expansion Screws)



- Cement and brick wall adapter.
- Punch holes as shown, and install the Plastic Expansion Tubes.
- Place the lockbox in the installation position and screw the Expansion Screws through the Protector Mat into the Plastic Expansion Tubes.

## Wall Mount (Self-tapping Screws)

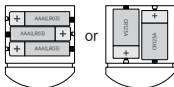
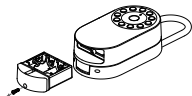


- Wood and softer surface adapter.
- Place the lockbox in the installation position, and tighten the Self-tapping Screws through the Protector Mat.

# INSTALLING BATTERIES

• Unscrew the battery compartment screw and pull out the battery compartment as shown.

• Install AAA\*3 or CR123A\*2 batteries, attach the battery compartment, and tighten the battery compartment screw.



## POWER SUPPLY & OPERATING ENVIRONMENT

Battery Specification	AAA*3 *Alkaline Dry Batteries, LR03 marked on the package	CR123A*2 *Lithium Manganese Batteries, CR123A marked on the package
Battery Endurance	Up to 12 Months *Unlock 10 times a Day	Up to 24 Months *Unlock 10 times a Day
Working Temperature	14°F to 131°F (-10°C to 55°C).	-4°F to 131°F (-20°C to 55°C).

Note: The AAA batteries drain faster in lower temperatures.

## TECHNICAL PARAMETERS

Product Name	Smart Lockbox K421	Product Name	Smart Lockbox K441
Fingerprint	No	Fingerprint	Yes
Passcode	Yes	Passcode	Yes
Bluetooth	Yes	Bluetooth	Yes
Storage Capacity	100 PCS (Passcodes are up to 100.)	Storage Capacity	100 PCS (Fingerprint and passcodes are up to 100. Fingerprints are up to 50)
Material	Aluminum Alloy & Stainless Steel	Material	Aluminum Alloy & Stainless Steel

# INSTRUCTIONS

## 1. Permission Settings

- Please select the corresponding lockbox on the app and connect it. Follow the prompts to manage members, fingerprints, and passcodes.
- You are able to manage the corresponding fingerprint, and passcode permissions of members after selecting them.

## 2. App Management

- For Bluetooth access, keep your smartphone within 5 meters of the lockbox and ensure Bluetooth and lockbox are connected.
- Walls and other barriers affect the Bluetooth range by barriers such as walls, especially metal ones. At the same time, Bluetooth connectivity may be impacted by interference from other wireless devices or electromagnetic sources in the vicinity. These effects can be reduced by being closer to lockbox.

## 3. Fingerprint Access

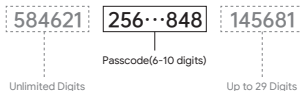
- Place an authorized finger on the Fingerprint Scanner to access it.
- Please use the central area of the Fingerprint Scanner while ensuring your finger is clean.
- Elderly and young users typically have lighter fingerprints, which may make the Fingerprint Scanner less sensitive.

## 4. Passcode Access

- Enter the passcode, and press "🔒" to unlock the lockbox.
- Configure passcode validity period and even adding recurring functions can be done in the app.

## 5. Anti-Peep Keypad

- A security feature that allows you to enter random numbers before or after your actual passcode to prevent others from seeing your passcode.



## 6. Security Lockout

- **Lockout Mode:** The lockbox will not accept any fingerprint, or passcode after repeated identification errors, which can effectively prevent unauthorized members from violent unlocking.
- **Trigger Conditions:** Lockbox will lock for 5 minutes after 10 consecutive failed accesses (fingerprint/passcode) within 2 minutes. Lockbox will flash the RED indicator 5 times for any access during the period.
- **Recovery:** You must wait 5 minutes or unlock it in advance using the app.

## 7. Low Battery Alarm

- **Low Battery Alert:** When the battery is almost dead, the red light will flash for 1 second after unlocking. It can be used approximately 30 days normally after the initial alert.
- **Low Battery Locked Status:** If the batteries are not replaced in time, the LED Indicator will flash RED 3 times when unlocking, but it cannot be accessed.

## 8. Reset the Lockbox

- Select the device on the App and select "Remove Device" to reset lockbox.
- **Note:** All data will be erased if you reset lockbox to Factory Default Setting.

## 9. LED Indicator

Red Light	Green Light	Blue Light
Error or malfunction.	A successful operation.	The setting state.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

### **FCC Caution:**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

### **FOR MOBILE DEVICE USAGE (>20cm/low power)**

#### **Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

### **WEEE Information**



All products bearing this symbol are waste electrical and electronic equipment.

(WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.

### **EU Declaration of conformity**



Declaration of Conformity Hereby, Hangzhou Ujia Technology Co., Ltd declares that the radio equipment type K4 is in compliance with directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: [www.yeeuu.com](http://www.yeeuu.com)

RF exposure information: The Maximum Permissible Exposure (MPE) level has been calculated based on a distance of  $d=20$  cm between the device and the human body. To maintain compliance with RF exposure requirement, use product that maintain a 20cm distance between the device and human body.

### **Frequency bands and power**

	Operation Frequency	Max.Power
Bluetooth	2402-2480 MHz	EIRP 0.39 dBm

Do not use the device in the environment at too high or too low temperatures, never expose the device under strong sunshine or in a very wet environment. The suitable temperature for the product is  $-10\sim 55^{\circ}\text{C}$ .

**WARNING RISK OF EXPLOSION IF BATTERY IS REPLACED WITH INCORRECT TYPE.  
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.**



# APP INSTRUCTIONS

---

## App Download



Smart Life

**iOS :** Search "Smart Life" on the App store.

**Android :** Search "Smart Life" on Google Play.



Apple and the Apple logo  
are trademarks of Apple Inc.



Google Play and the Google Play logo  
are trademarks of Google Inc.



Or scan this QR passcode to  
download the app.

# Registration

Sign up a user account with an email address.

If you have an account, log in.

## Create a new home

Select "Me"→ Home Mangement→ Create a home

## Pair the Lockbox with the APP

Note : Turn on Bluetooth in your smartphone and stay near the lockbox (within 3 meters).

Step 1. Select "⊕" and select "Add Device". (The app will automatically detect the devices.)

Step 2. Select the device you need. Device has been added successfully, and the app will now control it.

## Member Management

### 1. Member Permission Differentiation

	Owner	Administrator	Member
Reset devices	✓	✗	✗
Altering the access of Administrator	✓	✗	✗
Manage member	✓	✓	✗
Manage device and room	✓	✓	✗
Manage device settings	✓	✓	✗

## 2. Add & Delete Home Members

The homeowner/admin taps Home→ Select Home Management→ Your home → Add Member→ Share Invitation passcode via app account/Message/Copy with the other.

Tap the existing member→Remove Member.

## 3. Authorize Permission

Home Management→ Your home→ Home Member→ Select a member to authorize as Administrator or Common Member

## 4. Add Fingerprint/Passcode

Go to Member Management→ Members→ Add Fingerprint or Code, then follow the instructions

Note: Once locks are paired, the default passcode 123456 becomes invalid.

## Share Temporary Passcode

Select a device from the Home page→ Select a device→ Temporary Unlock→ Choose Passcode Type→ Follow the instructions provided by the app.

## Multiple Passcode Modes

<b>Time-limited Passcode</b>	Use it at least once within 24 hours after it takes effect. Otherwise, it becomes invalid.
<b>One-time Passcode</b>	Validity period: 6 hours. It can be used only once before it expires.
<b>Dynamic Passcode</b>	Validity period: 5 minutes. It can be used multiple times before it expires.
<b>Recurring Passcode</b>	Validity period: 24 hours. Once entered on the lockbox, all used time-limited passcodes are cleared.
<b>Custom Passcode</b>	Allows users to customize passcodes based on their preferences.

# FAQ of the App

## How to become an owner?

1. Open the app and select "Me-Home Management-Select the family to be operated-Transfer Home Ownership" in the lower right corner.
2. Only the current home owner can perform this operation.
3. If you do not find the option to "Transfer Home Ownership", please contact the person who created the family.

## Can I access my account from a different device?

1. Use the phone number associated with your account.
2. Use the email associated with your account.

## Troubleshooting Connection Issues to the smart lockbox?

1. Please check whether the Bluetooth of your phone is turned on.
2. Ensure Bluetooth access is enabled for the app.
3. Please shorten the distance to improve the Bluetooth signal or ensure no obstruction between your phone and the lockbox.

## What do I do if the App crashes?

If the app becomes unresponsive, force close the application and restart it completely, reopening, and reconnecting to the lockbox.

## How to manage family with the App?

1. Select "Me" in the lower right corner.
2. Select "Home Management" to create a new family/join a new family/delete the original family.

**NOTE:** *If you are the family owner after you remove the family, the family disappears, and added devices are reset.*

## How to move the added device to the specified room?

1. Open the app and Select the Options menu (indicated by three dots) in the upper right corner and select "Room Management".
2. Select the room, and enter the room setting, where you can add devices that are not in this room.
3. After selecting, select the "Save" button.

## Why did a device disappear from the App?

1. The device owner removed you, contact the owner to re-add you.
2. The device has been reset, you will need to complete the setup flow in the app again.

## What to do if the upgrade firmware fails using the App?

1. It is recommended to change to a more stable network environment or use WiFi to try to upgrade again.
2. When upgrading the firmware, the app needs to be running all the time.
3. During the firmware upgrade process, keep the distance between the phone and the device within 5 meters.

## What to do if I don't receive the App reminders?

1. Open the app and select "Me" in the lower right corner.
2. Navigate to Settings button via the icon.
3. Select the app Notification to set reception.



### Contact us

[www.yeeuu.com](http://www.yeeuu.com) | [support@yeeuu.com](mailto:support@yeeuu.com)

Hangzhou Ujia Technology Co., Ltd